



**Health
Benefits & Compensation
Employee Services**

HEALTH BENEFITS CONTACTS

HBE Customer Service • 505.844.HBES(4237) • hbe.sandia.gov

VENDOR	SERVICE	PHONE	WEB
401(k)	Fidelity Investments	(800) 240-4015	401k.com
	Sandia – Bob Martinson	(505) 844-1431	rdmarti@sandia.gov
Blue Cross and Blue Shield of New Mexico (BCBSNM) Sandia Group #3172368	Customer Service	(877) 498-SNLB (7652)	bcbsnm.com
Express Scripts	Customer Service	(877) 817-1440	express-scripts.com
	Specialty Drug Program Customer Service	(866) 823-2712	Select (1) for members and follow the instructions to register
Commuter Assistance	Commuter Assistance	n/a	https://info.sandia.gov/commuter_assistance/index.html carpools@sandia.gov
Davis Vision	Customer Service	(888) 575-0191	davisvision.com
Delta Dental of Michigan Sandia Group #9550 Claims Processing: P.O. Box 9085 Farmington Hills, MI 48333-9085	Customer Service	(800) 264-2818	deltadental.com
	Claims Lookup Access	n/a	toolkitsonline.com
Dependent Group Life Insurance	Metropolitan Life Insurance	(866) 492-6983	metlife.com/mybenefits
Health, Benefits & Compensation, and Employee Services (HBES)	Customer Service	(505) 844-HBES (4237)	hbe.sandia.gov

HEALTH BENEFITS CONTACTS

HBE Customer Service • 505.844.HBES(4237) • hbe.sandia.gov



Health Benefits Continued

VENDOR	SERVICE	PHONE	WEB
Kaiser (CA) Sandia Group #7455	Customer Service	(800) 663-1771	kp.org
	Pharmacy	(866) 427-7701	healthyroads.com
	Healthyroads Discount Plan	(877) 330-2746	n/a
	American Specialty Health Network	(800) 678-9133	ashcompanies.com
PayFlex Flexible Spending Account (FSA)	Customer Service	(800) 284-4885	healthhub.com
UnitedHealthcare (UHC) Sandia Group #708576	Customer Service	(877) 835-9855	myuhc.com Non-members: Enter SNL for your username and password
	UHC Optum NurseLine	(800) 563-0416	
	Transplant Resources	(866) 936-7246	
	Cancer Resources	(866) 936-6002	liveandworkwell.com
	OptumHealth Behavioral Solutions	(866) 828-6049	
	UnitedHealth Allies	(800) 860-8773	
Voluntary Group Accident Insurance	Metropolitan Life Insurance	(866) 492-6983	metlife.com/mybenefits
Voluntary Term Life Insurance	Metropolitan Life Insurance	(866) 492-6983	metlife.com/mybenefits
Workplace Options	Resource & Referral Service for Childcare, Eldercare, Legal, and Financial; Discount Center	(866) 607-4534 (866) 228-2809 (TTD/TTY)	www.worklifeexpress.com username: sandia password: employee

For more information on Health, Benefits & Compensation, and Employee Services, please visit: hbe.sandia.gov



INTRODUCING ASK ALEX!

Through a series of interactive questions, "Alex" identifies your unique situation and presents options and explanations for a variety of benefits, including medical, dental, vision, and Flexible Spending Account (FSA).

Learn more at:
<https://www.alexforsandia.com/2014>

Download HBE's New Mobile App - HBE Now!

HBE Now is available
exclusively on hbe.sandia.gov

From your smartphone, use your
mobile browser to navigate to
hbe.sandia.gov.

Don't forget to download a shortcut
to your home screen for easy access!



The information provided in the Total Rewards are for non-represented employees. Due to union contract bargaining, please contact your Staffing Representative for more information on represented employee benefits. Effective 1/14
Sandia National Laboratories is a multi-program laboratory managed and operated by Sandia Corporation, a wholly owned subsidiary of Lockheed Martin Corporation, for the U.S. Department of Energy's National Nuclear Security Administration under contract DE-AC04-94AL85000. SAND 2013-10601P