

Acquisition Conflict Resolution Policy - 5.8.P (05/10/00)

[Last Update: \(05/10/00\) RShibata:dal - 5.8.P.0](#)

[Background - 5.8.P.1](#)

[Policy - 5.8.P.2](#)

[Guideline - 5.8.G](#)

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This policy revision provides for a revised Acquisition Conflict Resolution Process for Suppliers to appeal a decision through this process and if necessary through Mediation and Arbitration.

Background - 5.8.P.1

Prospective awardees of SNL requirements may disagree with certain SNL actions by filing a Supplier Complaint with SNL. These Supplier Concerns are associated with alleged defects in the solicitation, the alleged improper award of the contract or in disputes over Contractor performance and Sandia payments once a contract is awarded. Suppliers who are not satisfied with the action taken by SNL in response to their Supplier Concerns have the option of filing litigation in the Federal District Courts.

Policy - 5.8.P.2

It is SNL's policy to be responsive to Suppliers' concerns and attempt to resolve issues as an alternative to adjudication in a court of law. It is also SNL's responsibility to act with integrity, foster good rapport, and strive to build trust and establish credibility with Suppliers. Being responsive to Supplier concerns is essential to fulfilling these responsibilities. Under Guideline 5.8.G, SNL provides an Acquisition Conflict Resolution Process for suppliers to appeal a decision through SNL's chain of management and if necessary through Mediation and Arbitration.

Send feedback on ideas and information on this page to the Process Expert, Randy Shibata.

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